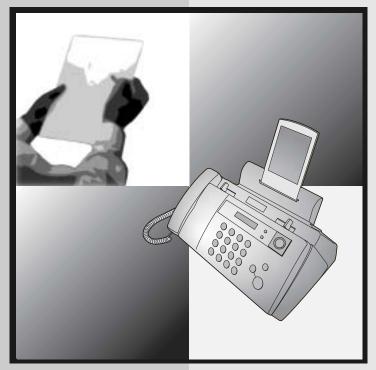
UX-B20



FACSIMILE OPERATION MANUAL

- 1. Installation
- 2. Sending Faxes
- 3. Receiving Faxes
- 4. Making Copies
- 5. Special Functions
- 6. Printing Lists
- 7. Maintenance
- 8. Troubleshooting

SHARP®

WARNING - FCC Regulations state that any unauthorized changes or modifications to this equipment not expressly approved by the manufacturer could void the user's authority to operate this equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

ABOUT THE TELEPHONE CONSUMER PROTECTION ACT OF 1991

"The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device to send any message via a telephone facsimile machine unless such message clearly contains in a margin at the top or bottom of each transmitted page or on the first page of the transmission the following information:

- (1) The date and time of transmission.
- (2) Identification of either the business, business entity or individual sending the message.
- (3) Telephone number of either the sending machine, business, business entity or individual.

In order to program this information into your facsimile machine, please refer to the appropriate instructions in the operation manual."



As an ENERGY STAR® partner, SHARP has determined that this product meets the ENERGY STAR® guidelines for energy efficiency.

Introduction



Welcome, and thank you for choosing a SHARP inkjet fax machine! The features and specifications of your inkjet fax are shown below.

Print cartridge yield* (at 4% coverage**)

Initial cartridge

Quality mode OFF: Approx. 300 letter pages Quality mode ON: Approx. 200 letter pages Replacement cartridge: SHARP **UX-C70B** Quality mode OFF: Approx. 600 letter pages Quality mode ON: Approx. 400 letter pages

Paper tray capacity

Letter: Approx. 100 sheets (20-lb. copier paper at room temperature; maximum stack height should

not be higher than the line on the tray)

Legal: 10 sheets

Recommended paper weight: 20-lb. Copy Bond

Recording system Thermal inkjet

Print resolution 600 × 600 dpi

Effective printing width 8.0" (203 mm) max.

Memory size** 448 KB (approx. 24 average pages)

Modem speed 9600 bps with auto fallback to lower speeds.

Transmission time** Approx. 15 seconds

Compatibility ITU-T (CCITT) G3 mode

Compression scheme MR, MH, H2

Automatic dialing 30 numbers

^{*}Quality mode is initially turned on. To turn off Quality mode, see page 21.

^{**}Based on Sharp Standard Chart at standard resolution, excluding time for protocol signals (i.e., ITU-T phase C time only).

Telephone function Yes (cannot be used if power fails)

Applicable telephone line Public switched telephone network

Reception modes TEL/FAX

Automatic document

feeder

Letter/A4: 10 sheets max. (20-lb. paper)

Legal: 5 sheets max.

Input document size Automatic feeding:

Width: 5.8 to 8.5" (148 to 216 mm)

Length (10 sheets): 5.5 to 11" (140 to 279 mm) Length (5 sheets): 5.5 to 14" (140 to 356 mm)

Manual feeding:

Width: 5.8 to 8.5" (148 to 216 mm) Length: 5.5 to 23.6" (140 to 600 mm)

Effective scanning width 8.3" (210 mm) max.

Scanning Resolution Horizontal: 203 lines/inch (8 lines/mm)

Vertical:

Standard: 98 lines/inch (3.85 lines/mm) Fine /Halftone: 196 lines/inch (7.7 lines/mm) Super fine: 391 lines/inch (15.4 lines/mm)

Halftone (grayscale) 64 levels

Contrast control Automatic/Dark selectable

Copy function Single/Multi/Sort (99 copies/page)

Display 16-digit LCD display

Power requirements 120 V AC, 60 Hz

Power consumption Standby: 4.5 W

Maximum: 30 W

Operating temperature 60 - 90°F (15 - 32°C)

Humidity 25 - 80% RH

Dimensions (without

attachments)

Width: 13.9" (354 mm) Depth: 9.7" (247 mm) Height: 5.4" (138 mm) Weight (without attachments)

Approx. 7.0 lbs. (3.2 kg)

As a part of our policy of continuous improvement, SHARP reserves the right to make design and specification changes for product improvement without prior notice. The performance specification figures indicated are nominal values of production units. There may be some deviations from these values in individual units.

Important:

This fax machine is not designed for use on a line which has call waiting, call forwarding, or certain other special services offered by your telephone company. If you attempt to use the fax machine in conjunction with any of these services, you may experience errors during transmission and reception of facsimile messages.

The fax machine is not compatible with digital telephone systems.

Important safety information

Do not disassemble this machine or attempt any procedures not described in this manual. Refer all servicing to qualified service personnel.

Do not install or use the machine near water, or when you are wet. For example, do not use the machine near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement, or near a swimming pool. Take care not to spill any liquids on the machine.

Unplug the machine from the power outlet and telephone jack and consult a qualified service representative if any of the following situations occur:

- Liquid has been spilled into the machine or the machine has been exposed to rain or water.
- The machine produces odors, smoke, or unusual noises.
- The power cord is frayed or damaged.
- The machine has been dropped or the housing damaged.

Do not allow anything to rest on the power cord, and do not install the machine where people may walk on the power cord.

This machine must only be connected to a 120 V, 60 Hz, grounded (3-prong) outlet. Connecting it to any other kind of outlet will damage the machine and invalidate the warranty.

Never insert objects of any kind into slots or openings on the machine. This could create a risk of fire or electric shock. If an object falls into the machine that you cannot remove, unplug the machine and consult a qualified service representative.

Do not place this machine on an unstable cart, stand or table. The machine could be seriously damaged if it falls.

Never install telephone wiring during a lightning storm.

Never install telephone jacks in wet locations unless the jack is specifically designed for wet locations.

Never touch bare telephone wires or terminals unless the telephone line has been disconnected at the network interface.

Use caution when installing or modifying telephone lines.

Avoid using a telephone (other than a cordless type) during an electrical storm. There may be a remote risk of electric shock from lightning.

Do not use a telephone to report a gas leak in the vicinity of the leak.

The power outlet must be installed near the equipment and must be easily accessible.

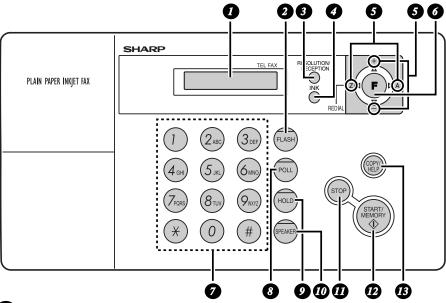
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A Look at the Operation Panel



- Display
 This displays messages and prompts to help you operate the machine.
- This key is used for Call Waiting and other special services that require subscription from your phone company. Your phone company will provide you with details on how to use the key.
- 3 RESOLUTION / RECEPTION key
 When a document is in the feeder, press this key to adjust the resolution for faxing or copying (page 37). At any other time, press this key to select the reception mode (an arrow in the display will point to the currently selected reception mode; page 28).
- INK key
 Press this key before installing or replacing the print cartridge to move the print cartridge holder to the replacement position (page 16).
- Arrow keys Use these keys to scroll through and select settings, and to search for autodial numbers (page 44).
- **FUNCTION key**Press this key followed by the arrow keys to select special functions and settings.

Number keys

Use these keys to dial numbers, and enter numbers and letters when storing auto-dial numbers.

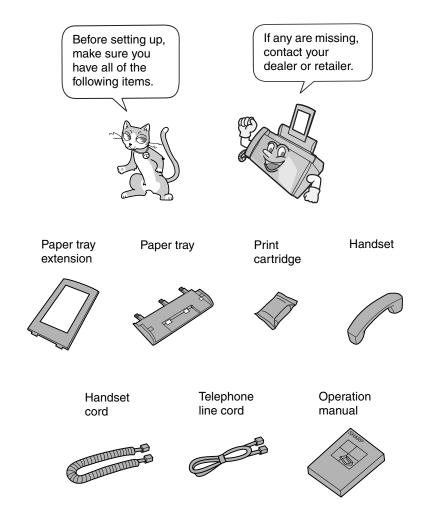
- Poll key
 Press this key after dialing another fax machine to receive a document
 (previously loaded in the other machine's feeder) without assistance from the
 operator of the other machine (page 69).
- Press this key to put the other party on hold during a phone conversation (page 54).
- SPEAKER key
 Press this key to listen to the line and fax tones through the speaker when faxing a document (page 39).

Note: **This is not a speakerphone.** You must pick up the handset to talk with the other party.

- STOP key
 Press this key to cancel an operation before it is completed.
- Press this key after dialing to begin fax transmission (page 40). Press this key before dialing to send a fax through memory (page 48). The key can also be pressed in the date and time display to show the percentage of memory currently used.
- COPY/HELP key
 When a document is in the feeder, press this key to make a copy of the document (page 59). At any other time, press this key to print out the Help List, a quick reference guide to the operation of your fax machine.

1. Installation

Unpacking Checklist



Attachments

Points to keep in mind when setting up



Do not place the machine in direct sunlight.



Do not place the machine near heaters or air conditioners.



Keep dust away from the machine.



Keep the area around the machine clear.

About condensation

If the machine is moved from a cold to a warm place, it is possible that condensation may form on the scanning glass, preventing proper scanning of documents for transmission. To remove the condensation, turn on the power and wait approximately two hours before using the machine.

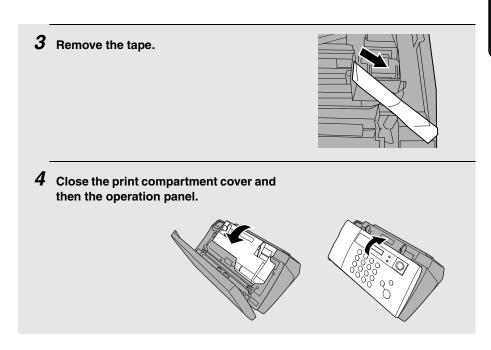
Removing the packing tape

1 Open the operation panel.



2 Open the print compartment cover.

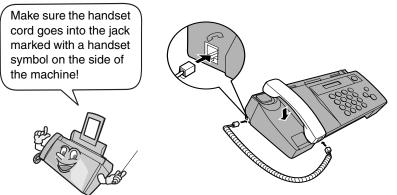




Connecting the handset

Connect the handset as shown and place it on the handset rest.

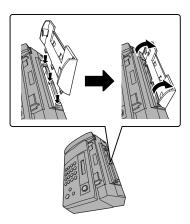
♦ The ends of the handset cord are identical, so they will go into either jack.



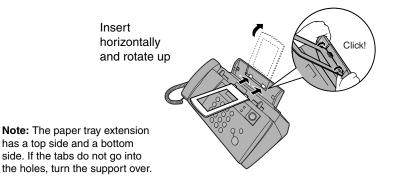
Use the handset to make ordinary phone calls, or to transmit and receive faxes manually.

Attaching the paper tray

Attach the paper tray.

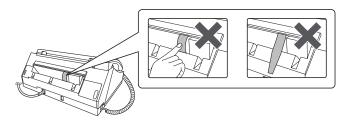


Attach the paper tray extension.



Caution!

Do not touch or pull out the black plastic strip shown below. If the strip is pulled out, paper will not feed correctly.



Loading Printing Paper

You can load letter or legal size paper in the paper tray. Recommended paper weight is 20-lb. Copy Bond. The maximum number of sheets is as follows:

Letter size: Approx. 100 sheets (20-lb. copier paper at room temperature;

maximum stack height should not be higher than the line on the

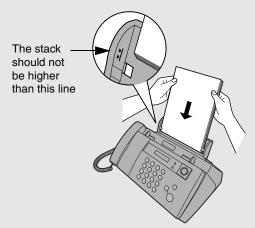
tray)

Legal size: 10 sheets (20-lb. copier paper at room temperature)

1 Fan the paper, and then tap the edge against a flat surface to even the stack. Make sure the stack edges are even.



- 2 Insert the stack of paper into the tray, PRINT SIDE UP.
 - If paper remains in the tray, take it out and combine it into a single stack with the new paper.
 - Be sure to load the paper so that printing takes place on the print side of the paper. Printing on the reverse side may result in poor print quality.
 - GENTLY LOAD PAPER INTO THE PAPER TRAY.
 - DO NOT FORCE IT DOWN INTO THE FEED SLOT.



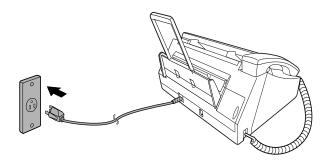
Note: Do not use paper that has already been printed on, or paper that is curled.

Connecting the Power Cord

Plug the power cord into a 120 V, 60 Hz, grounded AC (3-prong) outlet.

Caution!

- ♦ Do not plug the power cord into any other kind of outlet. This will damage the machine and is not covered under the warranty.
- ◆ Make sure you have removed all of the packing tape before plugging in the power cord (see page 10). Plugging in the power cord without doing so may damage the machine.



The machine does not have a power on/off switch, so the power is turned on and off by simply plugging in or unplugging the power cord.



"CHECK CARTRIDGE" normally appears in the display the first time you plug in the machine. This message appears until you install the print cartridge.

Note: If your area experiences a high incidence of lightning or power surges, we recommend that you install surge protectors for the power and telephone lines. Surge protectors can be purchased at most telephone specialty stores.

Installing the Print Cartridge

Follow these steps to install or replace the print cartridge.

 When replacing the print cartridge, be sure to use a SHARP UX-C70B cartridge.

Print cartridge yield (at 4% coverage)

Initial cartridge

Quality mode OFF: Approx. 300 letter pages Quality mode ON: Approx. 200 letter pages

Replacement cartridge (SHARP UX-C70B)

Quality mode OFF: Approx. 600 letter pages Quality mode ON: Approx. 400 letter pages

Quality mode is initially turned on. To turn off Quality mode, see page 21.

Caution!

Do not open the print compartment cover or insert your hand in the machine while it is printing.

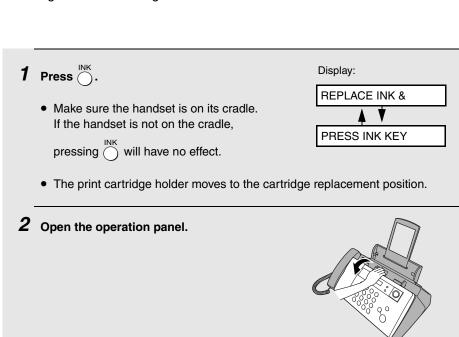
Note: Keep print cartridges sealed in their packages until you are ready to install them. It is recommended that you do not use a cartridge that has been left unused for a long time after opening, as the print quality may be considerably degraded.

- ◆ Make sure the machine's power cord is plugged in and paper is loaded before installing or replacing the print cartridge.
- If a document is inserted in the feeder, remove the document before installing or replacing the print cartridge (see page 35).

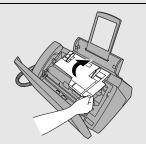
If PRINTER ERROR or PRINTER ERROR/CHECK PAPER appears...

In the event that the display shows either of the above messages, you must clear the error before installing the print cartridge. The error can usually be cleared by pressing

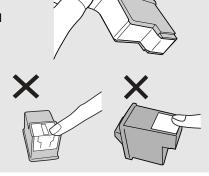
nop), or if a paper jam has occurred, by removing the paper jam (see page 90).



3 Open the print compartment cover.



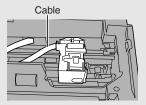
- **4** Remove *only* the tape from the new cartridge.
 - **Important:** Make sure you remove all of the tape.
 - CAUTION! DO NOT touch the gold contact area on the cartridge.

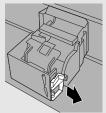


- Make sure the cartridge holder has moved slightly away from the right side of the compartment, and then pull the green lever and open the cartridge holder cover.
 - If you are replacing the cartridge, remove the old cartridge. If you are going to use the old cartridge again, place it in an air-tight container.
 - CAUTION! DO NOT touch the contact area inside the cartridge holder, or pull on the cable that is connected to the cartridge holder.

Note: If the print compartment cover is left open for approximately 30 minutes with a cartridge installed, the cartridge will automatically return to its home position. To make the cartridge return to the cartridge replacement position

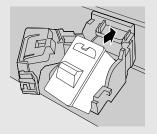
when this has happened, press ().



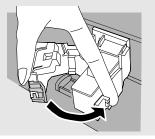




6 Insert the new print cartridge into the cartridge holder.



Place your index finger on the tab as shown and close the cartridge holder cover with your thumb. Make sure the cover clicks into place.



8 Close the print compartment cover. **9** Close the operation panel, pressing down firmly to make sure it clicks into place. Display: REPLACE INK & PRESS INK KEY **10** Press $\stackrel{\text{INK}}{\bigcirc}$ to make the print cartridge CHANGE CARTRIDGE holder return to its home position. 1=NEW, 2=OLD **11** Press (1) (NEW) if the cartridge you Display when "NEW" is selected: installed is new. NEW CART. OK? Press (2_{ABC}) (OLD) if the cartridge you installed is old. OK: PRESS START

12 Press START/ MEMORY

If you selected "OLD" in the previous step, this completes the installation procedure. (Note: If you find that print quality is not satisfactory after reinstalling the old cartridge, align the cartridge as explained on page 77.)

If you selected "NEW", the display will show the alternating messages at right. Continue with the following steps to align the print cartridge.

Display when "NEW" is selected:

ALIGN CARTRIDGE

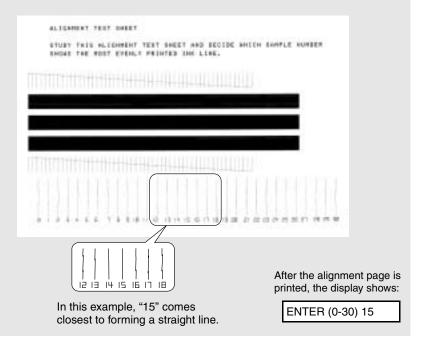


angh the print cartriage.

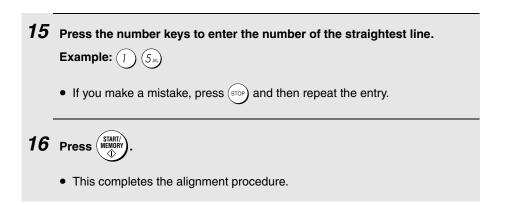
13 Press () to print an alignment page. (To enter an alignment value

without printing an alignment page, press (2nc).)

14 In the alignment page that the machine prints, locate the line that comes closest to forming a completely straight line.

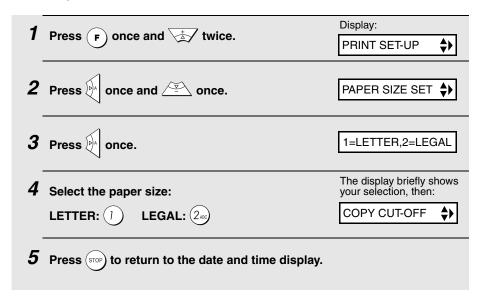


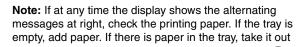
Installing the Print Cartridge



Setting the paper size

The machine has been set at the factory to scale received faxes to letter size paper. If you loaded legal paper, you must change the paper size setting to LEGAL.





and then reinsert it. When you are finished, press



Quality mode (using more/less ink)

If you prefer a higher quality image when printing faxes and copies, turn on Quality mode. If you wish to use less ink or speed up ink drying time, turn off Quality mode.

♦ Quality mode is initially turned on.

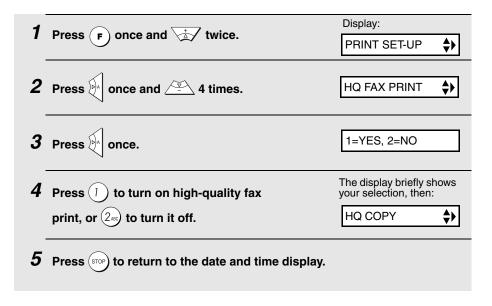
1	Press F once and twice.	Display: PRINT SET-UP
2	Press once and 3 times.	QUALITY MODE 💠
3	Press once.	1=ON, 2=OFF
4	Press 1 to turn on Quality mode, or 2 to turn it off.	The display briefly shows your selection, then: HQ FAX PRINT \$
5	Press (STOP) to return to the date and time display.	

High-quality fax print setting (fast/slow printing of faxes)

The high-quality fax print setting controls the speed at which faxes are printed. If you prefer a higher quality image at a slower printing speed, turn on this setting. If you prefer a faster printing speed over image quality, turn off the setting.

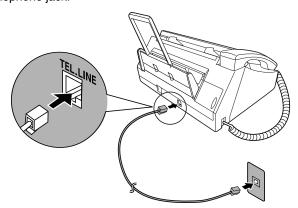
Note: This setting only affects the printing speed. It does not affect the amount of ink used.

♦ The high-quality fax print setting is initially turned off.



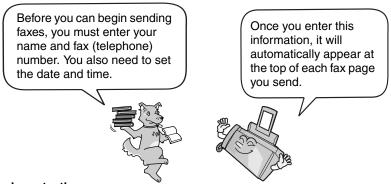
Connecting the Telephone Line Cord

Insert one end of the line cord into the jack on the back of the machine marked **TEL. LINE**. Insert the other end into a standard (RJ11C) single-line wall telephone jack.



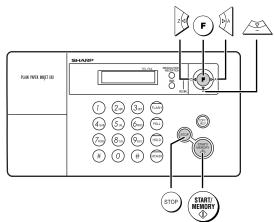
Setting the dial mode The fax machine is set for tone dialing. If you are on a pulse dial line, you must set the fax machine for pulse dialing. Press the panel keys as follows: Display: Press (F) once and 2 3 times. OPTION SETTING . **♦** DIAL MODE **2** Press once and 3 times. 1=TONE, 2=PULSE The display briefly shows 4 Select the dial mode: your selection, then: DISTINCTIVE **TONE**: (1) PULSE: (2ABC) **♦ 5** Press (STOP) to exit.

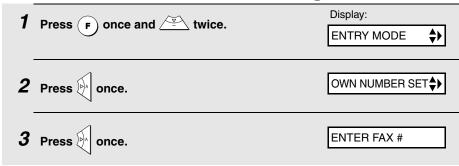
Entering Your Name and Fax Number



Important!

FCC regulations require that your name, telephone/fax number, and the date and time appear on each fax message you send. Enter your name and fax number here and set the date and time as explained in the following section to have the fax machine include this information automatically at the top of your fax messages.





- 4 Enter your fax number by pressing the number keys (max. 20 digits).
 - To insert a space between digits, press (#).
 - To clear a mistake, press (SPEAKER).
- **5** Press START/ MEMORY
- 6 Enter your name by pressing number keys for each letter as shown in the chart below. Up to 24 characters can be entered.

Example: SHARP = 7777 44 2 777

- ◆ To enter two letters in succession that require the same key, press after entering the first letter.
- ♦ To clear a mistake, press (SPEAKER).
- ◆ To enter a lower case letter, continue pressing the key for the letter until the lower case letter appears. To enter one of the following symbols, press (#) or (*) repeatedly: . / ! " # \$ % & '() * + , -:; < = > ? @ [¥]^_'{|} → ←

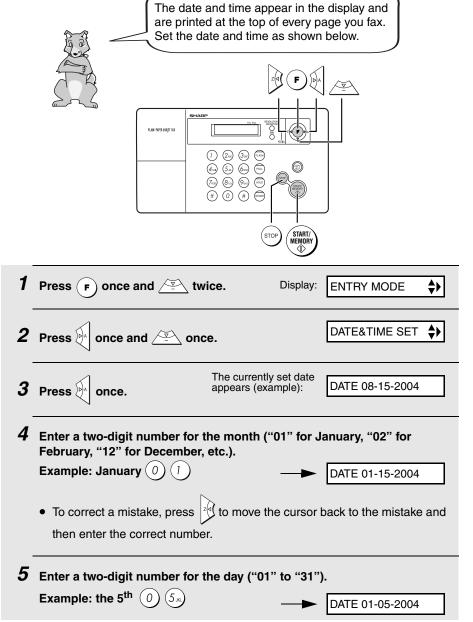
7 Press MEMORY .

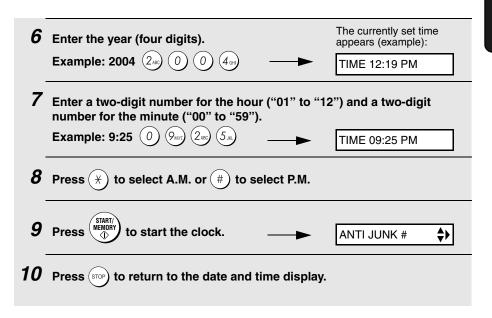
Display:

DATE&TIME SET \$\rightarrow{\}}

 $m{8}$ Press (stop) to return to the date and time display.

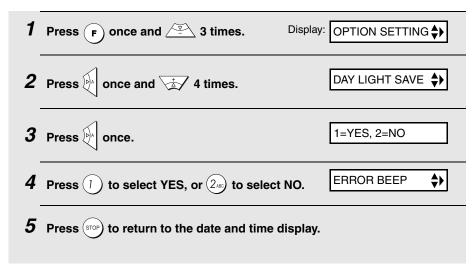
Setting the Date and Time





Daylight Saving Time

If desired, you can set the clock to move forward and backward automatically at the beginning and end of Daylight Saving Time. Follow these steps:



Setting the Reception Mode

The machine has two modes for receiving incoming faxes:

FAX mode:

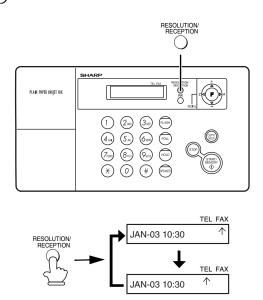
Select this mode when you only want to receive faxes on your line. The fax machine will automatically answer all calls on four rings and receive incoming faxes.

TEL mode:

Select this mode when you want to receive both phone calls and faxes on the line connected to the fax machine. All calls, including faxes, must be answered by picking up the fax machine's handset or an extension phone connected to the same line.

Setting the reception mode

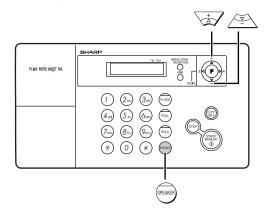
Make sure a document *is not loaded in the document feeder*, and then press $^{\text{RESOLUTION}}_{\text{RECEPTION}}$ until the arrow in the display points to the desired mode.



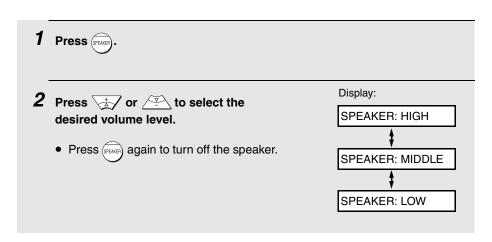
For more information on receiving faxes in FAX and TEL modes, see Chapter 3, *Receiving Faxes*.

Volume Adjustment

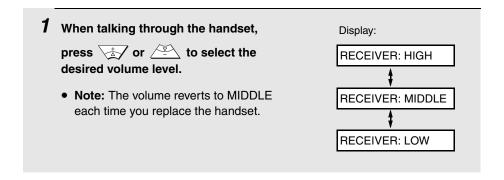
You can adjust the volume of the speaker, handset, and ringer using the up and down arrow keys.



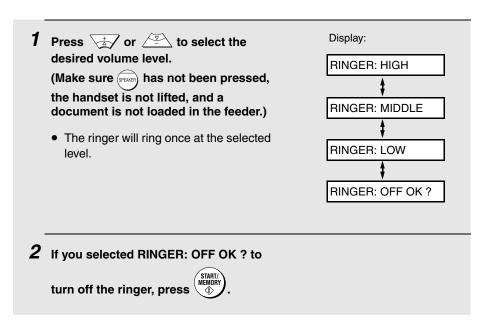
Speaker



Handset

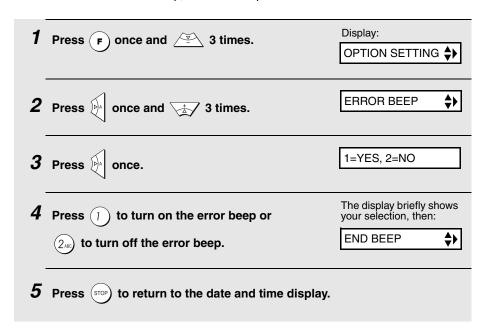


Ringer



Error beep off

The machine normally sounds three beeps to alert you when an error occurs during transmission, reception, or copying. The machine also sounds a double-beep when you press an invalid key on the operation panel. If you wish to turn off the error beep, follow the steps below.

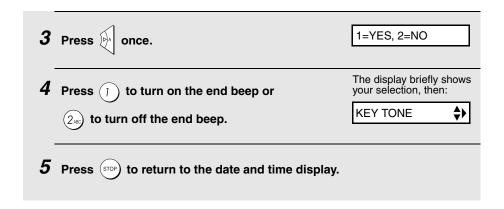


End beep off

The fax machine normally sounds one long beep when transmission, reception, or copying ends normally. If you wish to turn off the end beep, follow the steps below.

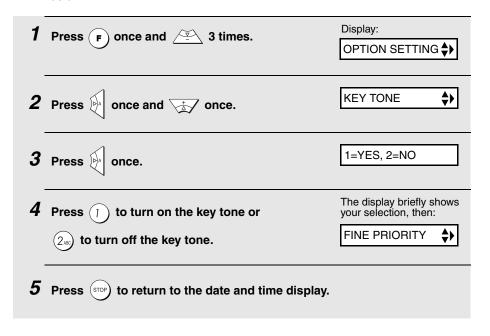


Volume Adjustment



Key tone off

The fax machine normally sounds a beep (key tone) each time you press a key on the operation panel. If you wish to turn off the key tone, follow the steps below.



2. Sending Faxes

2. Sending Faxes

Transmittable Documents

Size and weight

Minimum document size:

Minimum size Minimum weight





Maximum document size:

The maximum size and weight of documents that you can load in the document feeder depend on how many sheets you load.

10 sheets at once: 1 sheet at a time (manual feeding):

Size: Letter **Size:** 8.5" x 23.6" (216 x 600 mm)

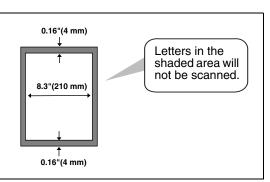
 $(8.5" \times 11", 216 \times 279 \text{ mm})$ Weight: 42 lbs. (157 g/m^2) Weight: 21.5 lbs. (80 g/m^2)

5 sheets at once:

Size: Legal

(8.5" x 14", 216 x 356 mm) **Weight:** 21.5 lbs. (80 g/m²)

Letters or graphics on the edges of a document will not be scanned. (The maximum scanning width is 8.3" (210 mm), and the top and bottom 0.16" (4 mm) of the document cannot be scanned.)



Other restrictions

- ♦ The scanner cannot recognize yellow, greenish yellow, or light blue ink.
- Ink, glue, and correcting fluid on documents must be dry before they pass through the document feeder.
- ♦ All clips, staples, and pins must be removed from documents before loading in the feeder. If these are not removed, they may damage the machine.
- Documents which are patched, taped, torn, smaller than the minimum size, carbon backed, easily smudged, or have a slick coated surface should be photocopied, and the copy loaded in the feeder.

Loading the Document

Up to 10 letter-size sheets, or 5 legal-size sheets, can be placed in the feeder at once. The sheets will automatically feed into the machine starting from the bottom sheet.

- If you need to send or copy more than the maximum number of sheets, place the additional sheets gently and carefully in the feeder just before the last sheet is scanned. Do not try to force them in, as this may cause doublefeeding or jamming.
- If your document consists of several large or thick sheets which must be loaded one at a time, insert each sheet into the feeder as the previous sheet is being scanned. Insert gently to prevent double-feeding.
- Adjust the document guides to the width of your document.



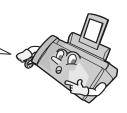
- Insert the document face down in the document feeder. The top edge of the document should enter the feeder first.
 - READY TO SEND will appear in the display.



3 Adjust the resolution and/or contrast settings as explained on page 36, then dial the receiving machine as explained on page 39.

Removing a document from the feeder

If you need to remove a document from the feeder, open the operation panel.



Important!

Do not try to remove a document without opening the operation panel. This may damage the feeder mechanism.

1 Open the operation panel.



2 Remove the document.



3 Close the operation panel, pressing down firmly on both front corners to make sure it clicks into place.



Adjusting the Resolution and Contrast

If desired, you can adjust the resolution and contrast before sending a document.

The default resolution setting is STANDARD and the default contrast setting is AUTO.

You must adjust the settings each time you don't want to use the default settings.





Note: The resolution and contrast settings are only effective for sending a document. They are not effective for receiving a document.

Resolution settings

STANDARD Use STANDARD for ordinary documents. This

setting gives you the fastest and most

economical transmission.

FINE Use FINE for documents containing small letters

or fine drawings.

SUPER FINE Use SUPER FINE for documents containing

very small letters or very fine drawings.

HALF TONE Use HALF TONE for photographs and

illustrations. The original will be reproduced in

64 shades of gray.

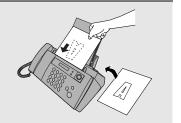
Contrast settings

AUTO Use AUTO for normal documents.

DARK Use DARK for faint documents.

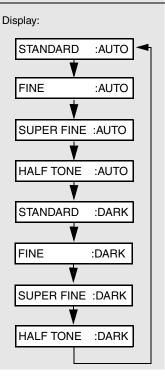
1 Load the document(s).

 The document must be loaded before the resolution and contrast can be adjusted.



Press RESOLUTION one or more times until the desired resolution and contrast settings appear in the display.

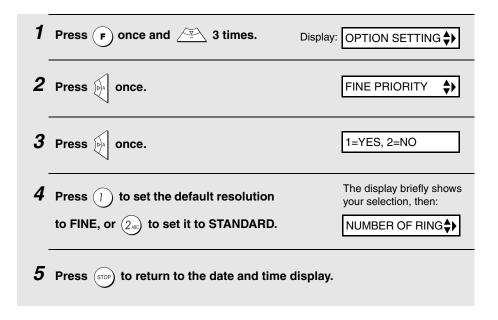
 The first time you move through the list of resolution settings, the contrast setting AUTO will appear next to each resolution setting. The second time you move through the list, the contrast setting DARK will appear.



Note: In order to transmit in SUPER FINE resolution, the receiving fax machine must also have that resolution. If it doesn't, your machine will automatically step down to the next best available setting.

Changing the default resolution

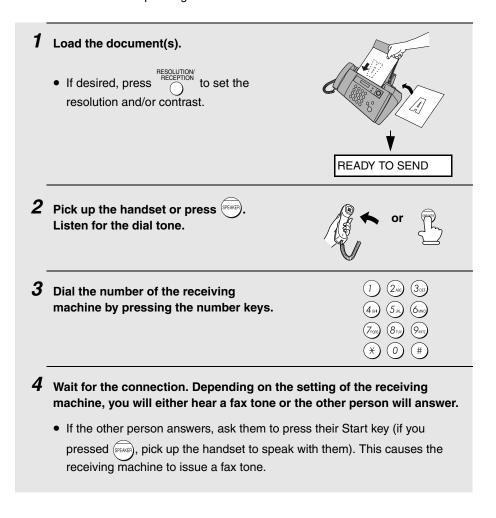
If desired, you can change the default resolution for faxing documents to FINE. Follow the steps below.



Sending a Fax by Normal Dialing

With Normal Dialing, you pick up the handset (or press (pressing the number keys.

- ♦ If a person answers, you can talk with them through the handset before sending the fax. (If you pressed (SPEANES)), you must pick up the handset to talk.)
- ♦ Normal Dialing allows you to listen to the line and make sure the other fax machine is responding.



5 When you hear the fax tone, press



. Replace the handset.

- Important: Remove the document as soon as it exits the machine.
 Otherwise, ink from received faxes and copies may soil the document.
- If the transmission is completed successfully, the machine will beep once.
- If an error occurs, the machine will beep three times and print a Transaction Report to inform you of the problem (see page 72).

Note: If the transmission is unsuccessful and DOCUMENT JAMMED appears in the display, remove the document as explained on page 89. (This may occur if the other fax machine doesn't respond properly when you attempt to send the document.)

Sending a Fax by Automatic Dialing

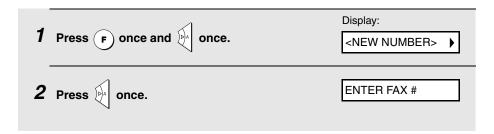
You can store your most frequently dialed fax or phone numbers in the machine for automatic dialing. Up to 30 numbers can be stored.

◆ Auto-dial numbers are dialed by pressing → until the desired number

appears in the display, and then



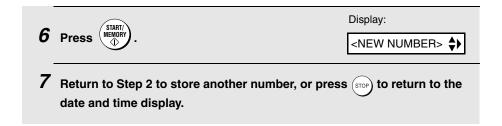
Storing fax and phone numbers for automatic dialing



- 3 Enter the fax or phone number by pressing the number keys. Up to 32 digits can be entered. (Note: A space cannot be entered.)
 - To clear a mistake, press (SPEAKER).
 - If a pause is required between any of the digits to access a special service or an outside line, press F. The pause appears as a hyphen (two seconds per pause). Several pauses can be entered in a row.
- 4 Press START/ MEMORY .
- 5 Enter a name by pressing number keys for each letter as shown in the chart below. Up to 15 characters can be entered. (If you do not wish to enter a name, go directly to Step 6.)

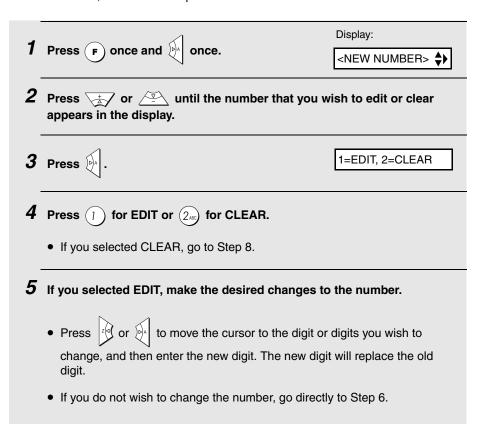
Example: SHARP = 7777 44 2 777

- To enter two letters in succession that require the same key, press entering the first letter.
- ♦ To enter a lower case letter, continue pressing the key for the letter until the lower case letter appears.
- ♦ To enter one of the following symbols, press # or $\cancel{\times}$ repeatedly: . /! " # \$ % & ' () * + , : ; < = > ? @ [¥] ^ _ ' { | } → ←



Editing and clearing auto-dial numbers

If you need to make changes to a previously stored auto-dial number, or clear a number, follow these steps:





- 7 Make the desired changes to the name.
 - Press or low to move the cursor to the letter or letters you wish to change, and then press the appropriate number key repeatedly until the desired letter appears (see Step 5 on page 41). The new letter will replace the old letter.
 - If you do not wish to change the name, go directly to Step 8.



9 Return to Step 2 to edit or clear another number, or press (stop) to return to the date and time display.

Using an auto-dial number

Once you have stored a fax or phone number, you can use it to send a fax or make a phone call.

- 1 If you are sending a fax, load the document(s).
 - If desired, press resolution and/or contrast.

 Hestorian to set the resolution and/or contrast.



- 2 Press (or (or) until the name of the other party appears in the display (if no name was stored, the number will appear).
- **3** If you are sending a fax, press (START/) Dialing and transmission begins.
 - Important: Remove the document as soon as it exits the machine.
 Otherwise, ink from received faxes and copies may soil the document.
 - If the transmission is completed successfully, the machine will beep once.
 - If an error occurs, the machine will beep three times and print a Transaction Report to inform you of the problem (see page 72).

If you are making a phone call, lift the handset. Dialing begins. (If you lifted the handset before searching for the number, press to begin dialing.)

Sending a fax by Direct Keypad Dialing

You can also enter a full number with the number keys and then press the

key to begin dialing. You can use this method to dial a full number when you don't need to speak to the other party before faxing.

1 Load the document(s).

If desired, press
 RESCUTION RECEPTION to set the resolution and/or contrast.

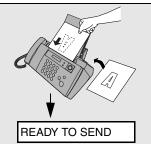


- 2 Enter the number of the receiving machine by pressing the number keys.
 - If a pause is required between any of the digits to access a special service or an outside line, press (F). The pause will appear as a hyphen (two seconds per pause). Several pauses can be entered in a row.
- 3 Check the display. If the number of the receiving machine shown is correct, press (START).
 - If the number is not correct, press (stop) to backspace and clear one digit at a time, and then re-enter the correct digit(s).

Redial

You can automatically redial the last number dialed on the fax machine. This procedure can be used to send a fax or make a phone call.

- 1 If you are sending a fax, load the document(s).



- **2** Press once. <REDIAL> appears in the display, followed by the last number dialed. Make sure the number that appears is the number you wish to dial.
- **3** If you are sending a fax, press MEMORY. Dialing begins. If you are making a phone call, lift the handset. Dialing begins.

Note: If the transmission is unsuccessful and DOCUMENT JAMMED appears in the display, remove the document as explained on page 89. (This may occur if the other fax machine doesn't respond properly when you attempt to send the document.)

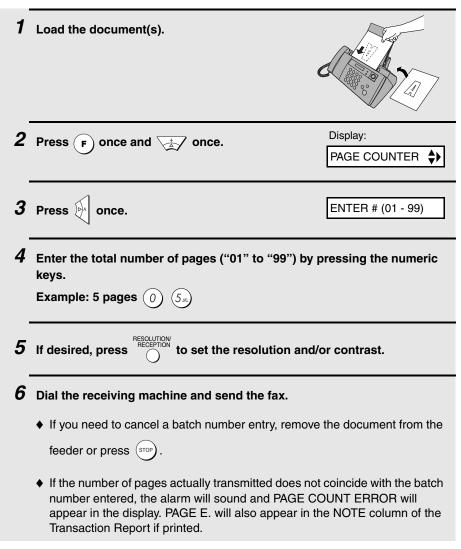
Automatic redialing

If you use automatic dialing (including Direct Keypad Dialing) to send a fax and the line is busy, the fax machine will automatically redial the number. The fax machine will make three redial attempts at intervals of five minutes. During this time, RECALLING will appear in the display, followed by a two-digit number assigned to the fax job. You will not be able to dial any other locations while the message appears.

- ◆ You can press (STOP) to clear the message and stop automatic redialing.
- Under certain conditions (for example if a person answers the call on a telephone), automatic redialing may stop before three redialing attempts are made.

Batch Page Numbering

You can change the page numbering of the transmitted document from simple numbering ("P.01", "P.02", etc.) to batch numbering, which means that a slash and the total number of pages being sent are added after each page number (for example, "P. 01/05", "P.02/05", etc.). This allows the recipient to check for missing pages.



Sending a Fax From Memory

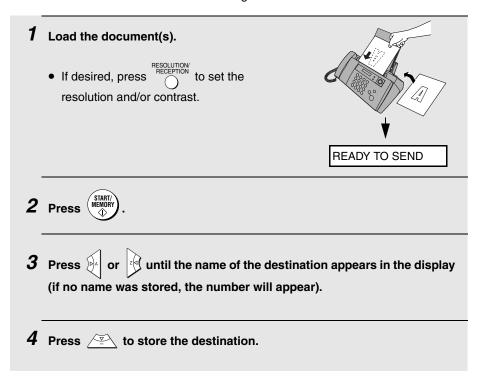
You can scan a document into the machine's memory and send the document from memory. This increases transmission speed and allows you to send a fax to multiple destinations in a single operation. After transmission, the document is automatically cleared from memory.

Note: If a power failure occurs while sending a fax from memory, you will need to repeat the operation.

Broadcasting (sending a fax to multiple destinations)

This function allows you to send the same fax to as many as 20 different destinations in just one operation.

♦ When sending to multiple destinations, only auto-dial numbers can be used to dial the numbers of the receiving machines.



- 5 Repeat Steps 3 and 4 for each of the other destinations to which you wish to send the fax (maximum of 20).
 - To check your selected destinations, press to scroll through them. To delete a destination, scroll to the destination and then press (stop).





 A Transaction Report is automatically printed out after Broadcasting is completed. Check the "Note" column of the report to see if any of the destinations are marked "Busy" or have a communication error code. If so, send the document to those destinations again.

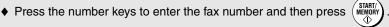
Memory transmission

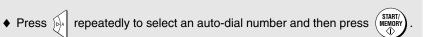
You can also send a fax through memory when sending to a single destination. This is convenient when sending to destinations where the line is often busy, as it saves you from waiting to pick up the original document and frees the feeder for other operations.

To send a fax through memory, load the document, press



dial using one of the following methods:





• Press once to select the last number dialed and then press



If the memory becomes full...

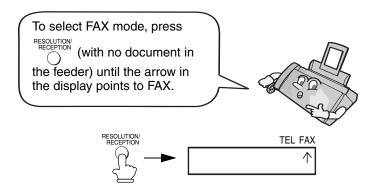
If the memory becomes full while the document is being scanned, MEMORY IS FULL will appear in the display.

- ◆ Press If you want to transmit the pages which have been stored up to that point in memory. The remaining pages will be ejected from the feeder. After transmission, the memory will be cleared and you can transmit the remaining pages. You will also need to transmit the page which was being scanned when the memory filled up.
- ♦ Press (stop) if you want to cancel the entire transmission.

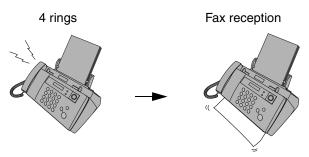
3. Receiving

3. Receiving Faxes

Using FAX Mode



When the reception mode is set to FAX, the machine will automatically answer all calls on four rings and receive incoming faxes.

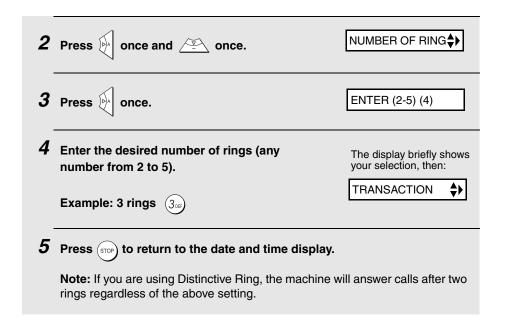


- If you pick up the handset before the machine answers, you can talk to the other party and/or receive a fax as explained in *Using TEL Mode* on page 52
- ♦ Make sure the operation panel is closed, or the paper may jam when received faxes are printed.

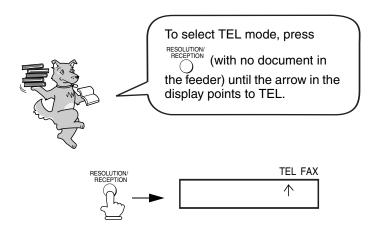
Changing the number of rings

If desired, you can change the number of rings on which the machine answers incoming calls in FAX mode. Any number from 2 to 5 can be selected.





Using TEL Mode



When the reception mode is set to TEL, you must answer all calls (even faxes) by picking up the machine's handset or an extension phone connected to the same line.

Answering with the machine's handset

Important: If a document is loaded in the machine's feeder, remove it before performing the steps below. (Fax reception is not possible when a document is in the feeder.)

1 When the machine rings, pick up the handset.

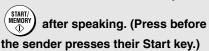


2 If you hear a fax tone, wait until the display shows RECEIVING and then replace the handset.



If RECEIVING does not appear (or if you have set the Fax Signal Receive setting to NO), press (MEMORY) to begin reception.

3 If the other party first speaks with you and then wants to send a fax, press



When RECEIVING appears in the display, hang up.



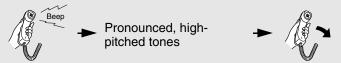
Answering on an extension phone connected to the same line

Important: If a document is loaded in the machine's feeder, remove it before performing the steps below. (Fax reception is not possible when a document is in the feeder.)

1 Answer the extension phone when it rings.



2 If you hear a soft fax tone, wait until your machine responds (you will hear pronounced, high-pitched tones), then hang up.



- 3 If the machine doesn't respond, or if the other party first talks to you and then wants to send a fax, set the phone down (do not hang up), walk
 - over to the machine, lift the machine's handset, and press



 The above step is necessary if you have set the Fax Signal Receive setting to NO.

Putting a call on hold

To put the other party on hold during a phone conversation, press (HOLD). When this is done, they cannot hear you. You can put the handset back in the cradle without breaking the connection. When you are ready to speak with the other party again, pick up the handset. If you did not put the handset back in the cradle, press (HOLD) again to resume conversation.

Optional Reception Settings

Fax Signal Receive

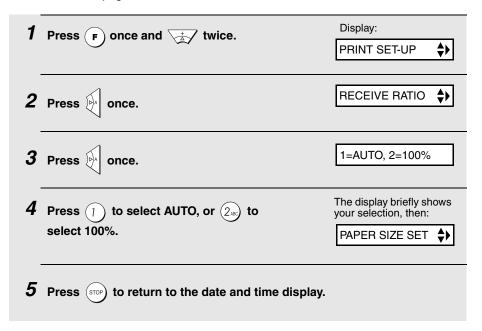
The machine will automatically begin reception if you hear a soft fax tone after answering a call on the machine or an extension phone. If you use a computer fax modem to send documents on the same line, you must turn this function off in order to prevent the machine from mistakenly attempting to receive documents from the computer fax modem. Follow the steps below to change the setting.

Press F once and 3 times.	Display: OPTION SETTING ♦▶
Press once and 5 times.	FAX SIGNAL RX 💠
3 Press once.	1=YES, 2=NO
4 Press (1) to turn on the function, or	The display briefly shows your selection, then:
(2)85) to turn it off.	CALLER-ID 💠
5 Press (stop) to return to the date and time display.	

Reception Ratio

The machine has been set at the factory to automatically reduce the size of received documents to fit the size of the printing paper. This ensures that data on the edges of the document are not cut off. If desired, you can turn this function off and have received documents printed at full size.

- ♦ If a document is too long to fit on the printing paper, the remainder will be printed on a second page. In this case, the cut-off point may occur in the middle of a line.
- ♦ Automatic reduction may not be possible if the received document is too large, contains too many fine graphics or images, or is sent at high resolution. In this case, the remainder of the document will be printed on a second page.



Receiving Faxes

Substitute Reception to Memory

In situations where printing is not possible, such as when the machine runs out of paper, the print cartridge needs replacement, or the paper jams, incoming faxes will be received to memory.

When you have received a document in memory, FAX RX IN MEMORY will appear in the display, alternating with ADD PAPER & PRESS START KEY, PAPER JAMMED, OUT OF INK, or PRINTER ERROR / CHECK PAPER.

When you add paper (and press (START)), or clear the jam, or replace the print cartridge, the stored documents will automatically print out.

If you received documents in memory because the machine ran out of paper, be sure to add paper which is the same size as the paper previously used. If not, the document print-out size may not match the size of the printing paper.

Caution!

When documents are stored in memory, do not turn the power off. This will erase all of the contents.

4. Making Copies

Your fax machine can also be used to make copies. Single and multiple copies (up to 99 per original) can be made, enabling the machine to double as a convenience office copier.

- 1 Load the document(s) face down. (Maximum of 10 letter sheets or 5 legal sheets.)
 - If desired, press RESOLUTION to set the resolution and/or contrast.

 (The default resolution setting for copying is FINE.)



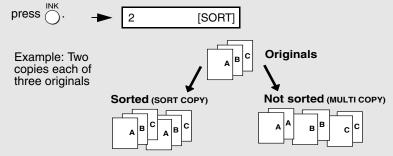
- **2** Select any of the following copy settings as needed:
 - Enlarge/reduce: Press or until the desired setting appears in the display. Settings are 100%, 125%, 135%, 200%, 70%, 88%, 94%, and AUTO (automatic adjustment to match the size of the paper). The default setting is 100%.

Example: Press twice COPY RATIO: 125%

• **Number of copies per original:** Press the number keys to enter a number from 1 to 99. The default setting is 1.

Example: Press (2+80) for two copies -

• Sorted copies: To sort the copies as shown below under "Sorted", first set the number of copies per original (at least "2" copies must be set), and then



3 When you are ready to begin copying, press (PPY)

• **Important:** Remove the document as soon as it exits the machine. Otherwise, ink from the copy may soil the document.

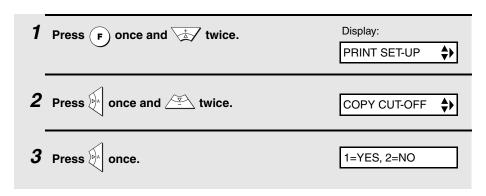
If MEMORY IS FULL appears...

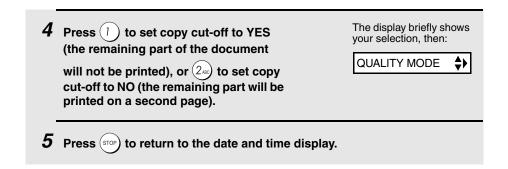
If you place a large number of originals in the feeder, the memory may become full before all pages can be scanned (the display will show MEMORY IS FULL). If this happens, only the pages that were scanned will be copied and the remaining pages will automatically feed out. Repeat the copy procedure for the remaining pages, including the page that was being scanned when the memory became full.

Note: It may not be possible to make a copy of an original if a high resolution setting is used and/or the original contains so much detailed content that the memory becomes full before scanning finishes.

Copy Cut-off

When making a copy of a document that is longer than the printing paper, use the copy cut-off setting to select whether the remaining part of the document will be cut off or printed on a second page. The initial setting is YES (cut off the remainder). To change the setting, follow the steps below.



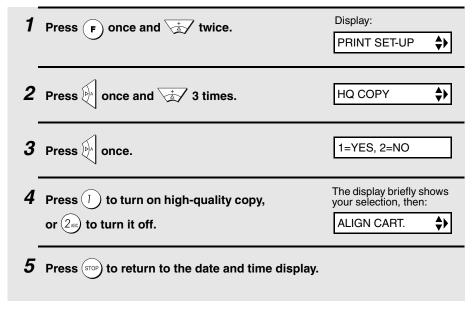


High-quality copy setting (fast/slow printing of copies)

The high-quality copy setting controls the speed at which copies are printed. If you prefer a higher quality image at a slower printing speed, turn on this setting. If you prefer a faster printing speed over image quality, turn off the setting.

Note: This setting only affects the printing speed. It does not affect the amount of ink used.

♦ The high-quality copy setting is initially turned off.



5. Special Functions

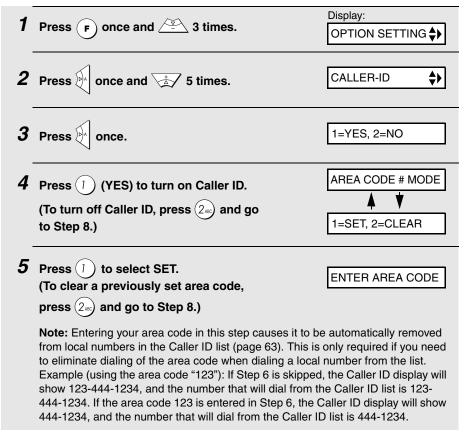
Caller ID (Requires Subscription to Service)

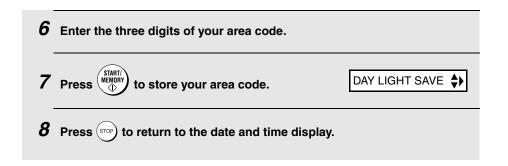
If you subscribe to a caller identification service from your telephone company, you can have the fax machine display the name and number of the caller when you receive a call.

Important:

To use this function, you must subscribe to a caller identification service from your telephone company. Note that your fax may not be compatible with some caller identification services.

◆ Area Code mode: This step is needed if your telephone exchange cannot dial a local phone number (within your calling area code) when the area code is dialed with the phone number (see Step 5).





How Caller ID operates

When you receive a call, the name and phone number of the caller will appear in the display, beginning just before the second ring. The information will continue to be displayed until the line is disconnected.





Note: Some caller ID services may not provide the name of the caller. In this case, only the phone number will appear.

Display messages

One of the following messages will appear while the fax rings if caller information is not available.

NO SERVICE No caller information was received from your telephone

company. Make sure that the telephone company has

activated your service.

CALLER-ID ERROR Noise on the telephone line prevented reception of

caller information.

OUT OF AREA The call was made from an area which does not have a

caller identification service, or the caller's service is not compatible with that of your local phone company.

PRIVATE CALL Caller information was not provided by the telephone

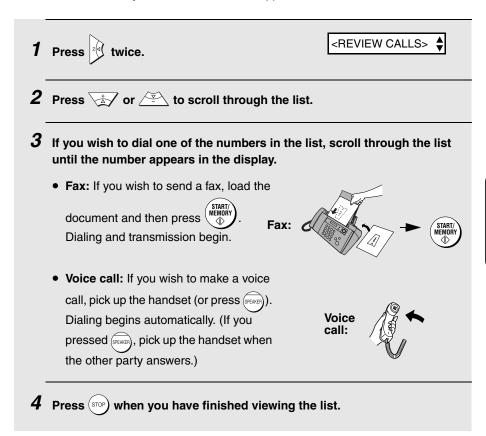
company at the caller's request.

Viewing the Caller ID list

If you subscribe to a Caller ID service and have turned on the Caller ID function, your fax machine will keep information on the most recent 30 calls and faxes you have received. You can view this information, which consists of the name and number of each caller, in the Caller ID List.

♦ After you have received 30 calls, each new call will delete the oldest call.

Follow the steps below to view the Caller ID List in the display. If desired, you can immediately dial a number when it appears.



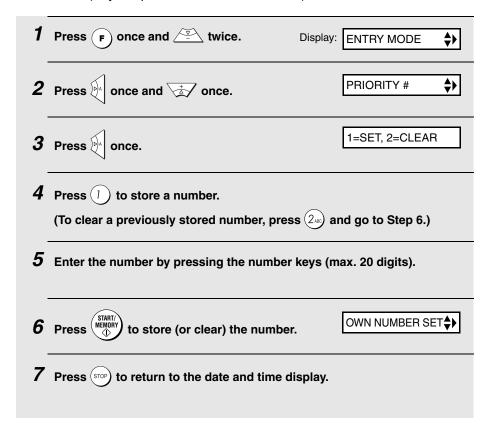
To delete calls from the Caller ID list

If you want to delete a single call from the caller list, press # while the call appears in the display. If you want to delete all calls from the list, hold # down for at least 3 seconds while you are viewing any number in the list.

Priority Call

If you have turned on Caller ID, you can set the machine to make a special ringing sound when you receive a call from a designated phone number. This lets you know immediately who is calling without having to look at the display.

To use this function, enter the desired phone number by following the steps below (only one phone number can be entered).



Blocking voice calls

If you have turned on Caller ID, you can use the Anti Junk Fax function described in *Blocking Reception of Unwanted Faxes* in this chapter to block voice calls as well as faxes from your specified Anti Junk Number.

In this case, when a voice call or a fax transmission comes in from the number you have specified as a "Junk Number", your fax will break the connection as soon as it receives the calling phone number from the caller ID service (before the second ring).

To use this function, enter the number that you wish to block as explained in *Blocking Reception of Unwanted Faxes* (see page 68). Only one number can be blocked.

Note: This function cannot be used if you are using the Distinctive Ring function.

5. Special Functions

Distinctive Ring (Requires Subscription to Service)

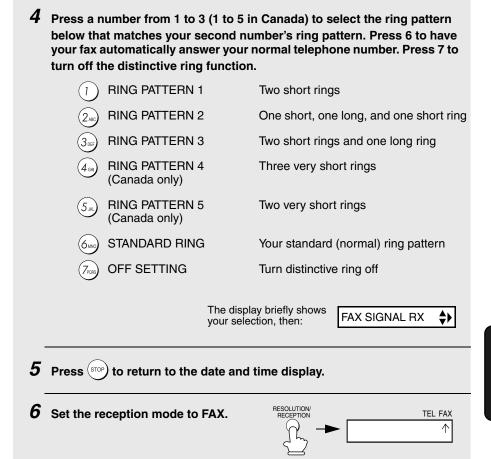
Important:

- ♦ To use distinctive ring, you must subscribe to a distinctive ring service from your local phone company.
- ♦ Note that your fax machine may not be compatible with some distinctive ring services.

Distinctive ring is a service offered by some local telephone companies whereby they assign an additional second number to your regular single line. The second number rings differently from your normal number.

If you subscribe to a distinctive ring service, you can set the fax machine to automatically answer when your second number is called. This allows you to use the second number as an exclusive fax number. To have your fax automatically answer when your second number is called, follow the steps below:

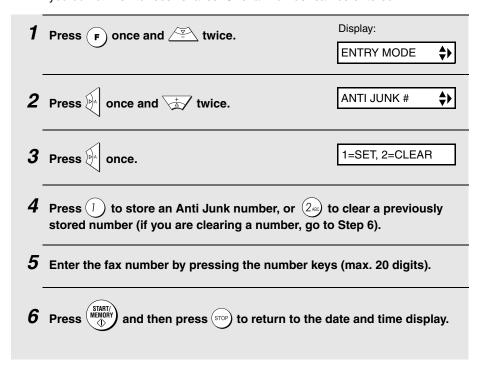




When using distinctive ring, you must set the reception mode of your fax machine to FAX. When your designated fax number is dialed, your fax will automatically answer and begin reception after two rings. Note that other devices on the same line will also ring until your fax answers. If one of your other numbers is dialed, the fax will ring; however, it will not answer.

Blocking Reception of Unwanted Faxes

The Anti Junk Fax function allows you to block reception of faxes from a party that you specify. This saves paper by not printing out unwanted "junk" faxes. To use this function, follow the steps below to enter the fax number from which you do not wish to receive faxes. One fax number can be entered.



Polling (Requesting a Fax Transmission)

Polling allows you to call another fax machine and have it send a document (previously loaded in its feeder) to your machine without assistance from the operator of the other machine.

Hint: Polling is useful when you want the receiving fax machine, not the transmitting fax machine, to bear the cost of the call.

- To use the polling function, the other machine must be capable of being polled.
- Before polling, make sure the other machine is set up to receive your polling request.
- ♦ Your machine is not capable of being polled.

1 Dial the fax machine that you wish to poll using one of the following methods:

- Enter the full number using the numeric keys.
- Pick up the handset (or press (press)) and dial the full number. Wait for the fax answerback tone.
- Press or until the name (or number) of the other party appears in the display.

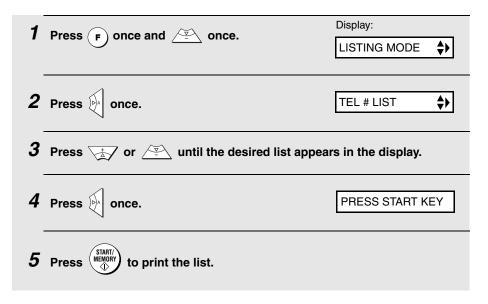
2 Press Poll.

• If you used the handset, replace it when POLLING appears in the display. Reception will begin.

5. Special

6. Printing Lists

You can print lists showing settings and information entered in the fax machine, and a report showing recent fax transactions. The lists and report are described below. To print a list, follow these steps.

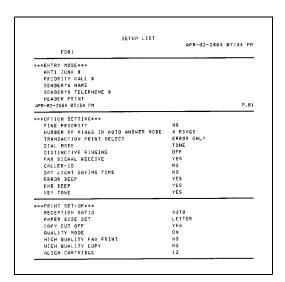


Telephone Number List

This list shows the fax and phone numbers that have been stored for automatic dialing.

Setup List

This list shows your current selections for the **FUNCTION** key settings. The list also shows your name and fax/telephone number as entered in the machine, and a sample of the header printed at the top of every page you transmit (**HEADER PRINT**).



Caller-ID List

This list shows information on your 30 most recently received calls and faxes. (This list is only available if you are using the Caller ID function.)

Transaction Report

This report is printed out automatically after an operation is completed to allow you to check the result. Your fax machine is set at the factory to print out the report only when an error occurs.

♦ The Transaction report cannot be printed on demand.

Headings in the Transaction Report

SENDER/
RECEIVER

The name or fax number of the other machine involved in the transaction. If that machine does not have an ID function, the communication mode will appear (for example, "G3").

START The time at which transmission/reception started.

TX/RX TIME Total time taken for transmission/reception.

PAGES Number of pages transmitted/received.

NOTE (One of the following notes will appear under **NOTE** in the report to indicate whether the transaction was successful,

and if not, the reason for the failure.)

OK - Transmission/reception was successful.

P.FAIL - A power failure prevented the transaction.

JAM - The printing paper or document jammed, preventing the transaction.

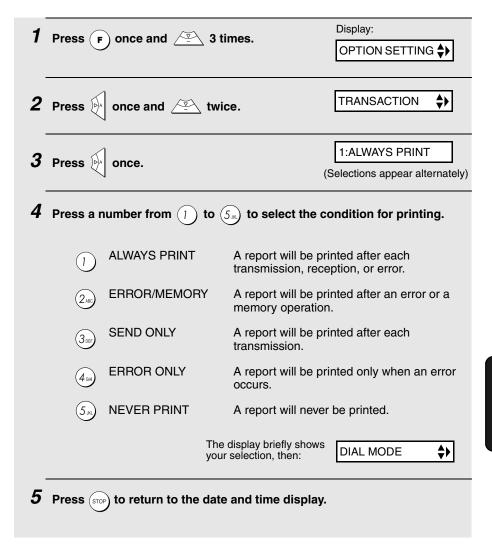
BUSY - The fax was not sent because the line was busy.

COM.E-X - (Where "X" is a number.) A telephone line error prevented the transaction. See *Line error* on page 82.

CANCEL - The transaction was cancelled because the **STOP** key was pressed, no document was in the feeder, or the other machine requested transmission using a function which your fax machine does not have. If you were attempting to fax, make sure a document is in the feeder. If you were receiving, contact the faxing party to see how they are trying to send to you.

Transaction Report print condition

You can change the condition under which a Transaction Report is printed out. Follow the steps below.



7. Maintenance

Cleaning the Machine

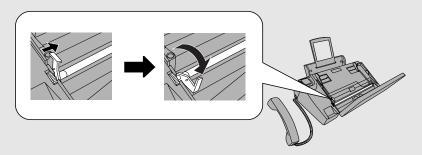
Cleaning the scanning glass and rollers

Clean the scanning glass and rollers frequently to ensure the quality of transmitted images and copies.

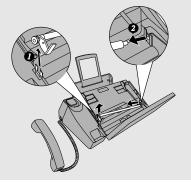
1 Open the operation panel.



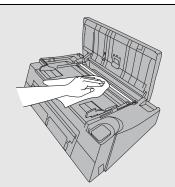
2 Push the green lever at the side of the white roller slightly to the right, and then pull it forward and down.



- 3 Pull the left side of the white roller up and then pull the roller to the left and out of the machine.
 - Place the roller in a stable position where it will not accidentally fall to the ground.



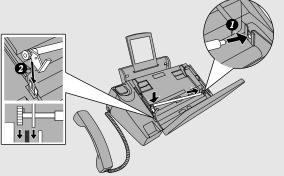
 Make sure that all dirt and stains (such as correcting fluid) are removed. Dirt and stains will cause vertical lines on transmitted images and copies.



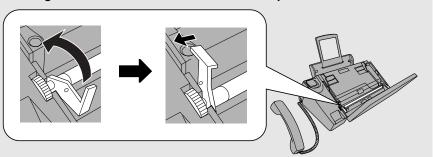
If the scanning glass is difficult to clean

If you find it difficult to remove dirt from the scanning glass, you can try moistening the cloth with isopropyl alcohol or denatured alcohol. Take care that no alcohol gets on the rollers.

5 Replace the white roller, inserting the right end first.



6 Push the green lever up and back. Make sure that the small knob on the lever goes into the hole on the side of the compartment.



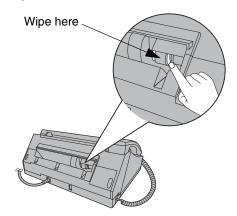
7 Close the operation panel, pressing down firmly to make sure it clicks into place.



Cleaning the paper feed roller

A dirty paper feed roller will prevent the paper from feeding correctly. To clean the roller, first remove the paper tray. The roller will be visible in the opening in the rear of the machine. Hold the roller by pressing down on the white part with your finger and wipe the black part with a clean, dry cloth. Rotate the roller as needed to wipe the entire surface of the black part.

◆ If you find it difficult to remove dirt from the roller, moisten the cloth with water and then wring it out thoroughly before wiping. *Do not* use alcohol, benzene, thinner, or other solvents.



Cleaning the housing

Wipe the external parts and surface of the machine with a dry cloth.

Caution!

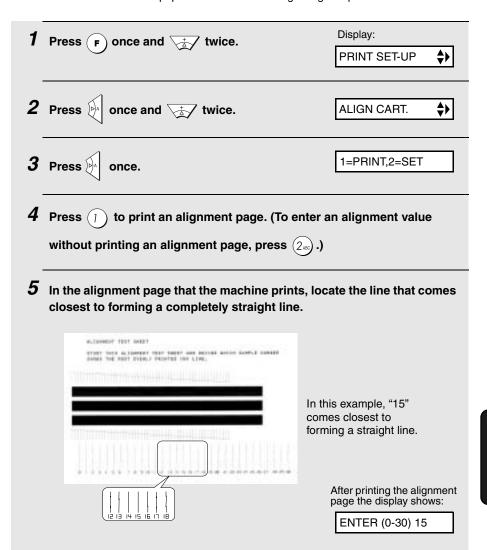
Do not use benzene or thinner. These solvents may damage or discolor the machine.

Improving Print Quality

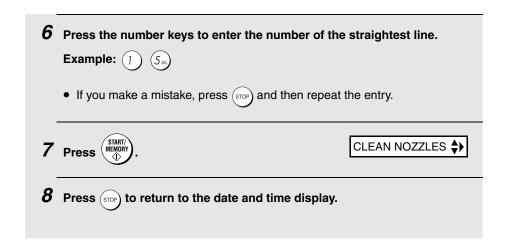
Aligning the print cartridge

If print quality is not satisfactory, first try aligning the print cartridge.

Note: Make sure that paper is loaded before beginning this procedure.

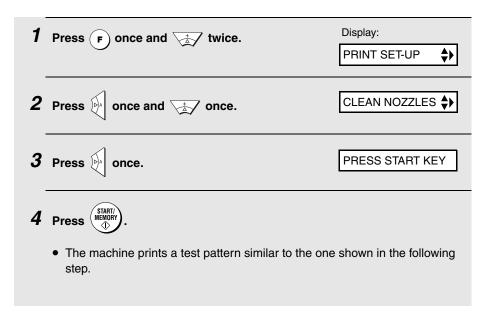


Maintenance

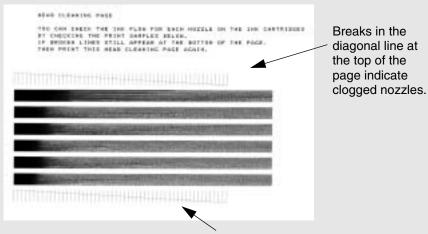


Cleaning the print cartridge nozzles

If print quality is still not satisfactory after aligning the print cartridge, follow these steps to clean the print cartridge nozzles.



- **5** Compare the diagonal line above the printed bars to the diagonal line below the printed bars.
 - Look for a break in the diagonal line above the bars. A break indicates clogged nozzles.



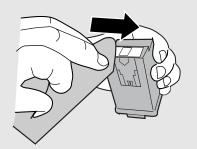
Unbroken lines at the bottom of the page indicate the nozzles were cleaned.

- 6 If the bottom diagonal line still has breaks, repeat Steps 1 through 4 to run the nozzle test again. Run the test a third time if necessary.
 - If the print quality is satisfactory after running the nozzle test three times, the nozzles are clean.
 - If the print quality is still not satisfactory after running the test a third time, continue with Step 7.
- 7 Press , open the operation panel, open the print compartment cover, and remove and then reinstall the print cartridge (see the procedure beginning on page 16).
- Repeat the nozzle test. If the lines are still broken, wipe the nozzles as explained in the following section.

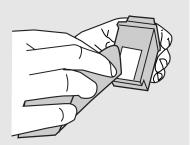
Wiping the print nozzles and contacts

If you have cleaned the print nozzles as explained in the previous section at least three times and print quality is still not satisfactory, try wiping the print nozzles and contacts.

- 1 Press , open the operation panel, open the print compartment cover, and remove the print cartridge (see the procedure beginning on page 16).
 - **CAUTION! DO NOT** touch the gold contact area of the cartridge or the contact area of the cartridge carriage with your fingers.
- 2 Dampen a clean cloth with water, and gently wipe the nozzles and the goldcolored area around the nozzles. Wipe in one direction only.
 - To dissolve dried ink, hold the damp cloth against the nozzles for about three seconds. Gently blot and wipe dry.
 - When finished, allow the gold-colored area to dry.



- 3 Dampen another section of clean cloth with water, and gently wipe the contacts and the gold-colored area around the contacts.
 - To dissolve dried ink, hold the damp cloth against the contacts for about three seconds. Gently blot and wipe dry.
 - When finished, allow the gold-colored area to dry.

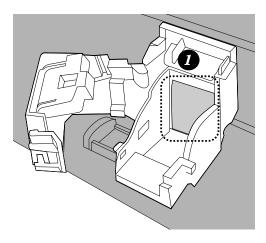


4 Reinstall the print cartridge and repeat the nozzle test as explained in the previous section.

7. Maintenanc

Cleaning the cartridge holder

A dirty print cartridge holder may cause smudges on your printed pages. To clean the print cartridge holder, press $\stackrel{\text{INK}}{\bigcirc}$, open the operation panel, open the print compartment cover, and remove the print cartridge (see the procedure beginning on page 16). Wipe \bullet on the holder with a damp cloth.



About the lithium battery:

The fax machine uses a lithium battery to retain settings and information programmed in the machine when the power is turned off. Battery power is consumed primarily when the power is off. With the power kept continuously off, the life of the battery is about 5 years. If the battery dies, have your dealer or retailer replace it. Do not try to replace it yourself.

8. Troubleshooting

Problems and Solutions

If you have any problems with the machine, first refer to the following troubleshooting guide. If you cannot solve the problem, call Sharp's Customer Assistance Center at 1-877-794-8675.

Line error

Problem	Solution	
LINE ERROR appears in the display.	A line error occurs when your fax machine cannot communicate correctly with the other fax machine. The error is usually due to a problem on the phone line.	
	Try the transaction again. If the error persists, check the following:	
	Check the connection. The cord from the TEL. LINE jack to the wall jack should be no longer than six feet.	
	Make sure there are no modem devices sharing the same telephone line.	
	Check with the other party to make sure their fax machine is functioning properly.	
	Have your telephone line checked for line noise.	
	Try connecting the fax machine to a different telephone line.	
	If the problem still occurs, your fax machine may need service.	

Dialing and transmission problems

Problem	Solution
No dial tone when you pick up the handset or press the SPEAKER key.	Make sure the handset cord is connected to the correct jack. See <i>Connecting the handset</i> on page 11.
	Make sure that the telephone line is properly connected to both the TEL. LINE jack and the wall jack (see page 23).
	Make sure that the telephone line is good.
Dialing is not possible.	Make sure the power cord is properly plugged into a power outlet.
	Make sure that the telephone line is properly connected to both the TEL. LINE jack and the wall jack (see page 23).
	Make sure that the fax machine is set to the correct dialing mode for your telephone line. See <i>Dial mode</i> on page 23.
The power is on, but no transmission takes place.	Make sure that the receiving machine has paper.
transmission takes place.	If the receiving machine is in manual mode with no attendant, reception will not be possible.
	Check the display for error messages.
	Pick up the handset and check for a dial tone. Dial the receiving machine manually and make sure that it is responding (you should hear a fax tone).
Nothing is printed at the receiving end.	Make sure that the document for transmission is placed face down in the feeder.
A distorted image is received at the other end.	Noise on the telephone line may cause distortion. Try sending the document again.
	Make a copy of the document on your fax machine. If the copy is also distorted, your fax machine may need service.

Reception and copying problems

Problem	Solution
The fax machine doesn't receive documents automatically.	Make sure that the reception mode is set to FAX. If you subscribe to a distinctive ring service, make sure that the Distinctive Ring function is set to the correct ring pattern. If you do not subscribe to a distinctive ring service, make sure that Distinctive Ring is set to OFF SETTING. (See Distinctive Ring on page 66.)
The printing paper comes out blank when you try to receive a document.	Make sure that the document is loaded properly in the feeder of the transmitting machine. Make a copy or print a report to confirm the printing ability of your machine.
Print quality is poor.	The print cartridge may need alignment or cleaning. See page 77.
The received document is faint.	Ask the other party to send higher contrast documents.
	The print cartridge may need replacement. Make a copy or print a report to check your machine's printing ability.
Received images are distorted.	Noise on the telephone line may cause distortion. Have the other party try sending the document again.
	Make a copy or print a report on your fax machine. If the copy or report is also distorted, your fax machine may need service.
The quality of copies is poor and/or dark vertical lines appear.	Any dirt or material on the scanning glass will cause spots to appear on copies and transmitted faxes. Clean the scanning glass as explained on page 74.

General problems

Problem	Solution
Nothing appears in the display.	Make sure the power cord is properly plugged into a power outlet.
	Connect another electrical appliance to the outlet to see if it has power.
The machine does not respond when you press any of its keys.	If a beep sound is not made when you press the keys, unplug the power cord and then plug it in again several seconds later.
Automatic document feeding does not work for transmission or copying.	Check the size and weight of the document (see Transmittable Documents on page 33).

Messages and Signals

Display messages

 $\mbox{\bf Note:}$ If you have turned on the Caller ID function, see page 62 for display messages related to Caller ID.

	_
ADD PAPER & / PRESS START KEY (alternating messages)	Check the printing paper. If the tray is empty, add paper and then press (MEMORY). If there is paper in the tray, make sure it is inserted correctly (take out the stack, align the edges evenly, and then reinsert it in the tray) and then press (MEMORY).
CHANGE CARTRIDGE	This message appears after you install or replace the print cartridge (see page 18).
CHECK CARTRIDGE	The print cartridge is missing and must be installed, or is not installed correctly.
DOCUMENT JAMMED	The original document is jammed. See the following section, <i>Clearing Paper Jams</i> . Document jams will occur if you load more than 10 pages at once or load documents that are too thick (see page 33). The document may also jam if the receiving machine doesn't respond properly when you attempt to send a fax.
FAX RX IN MEMORY	A fax has been received in memory because the print cartridge needs replacement, you have run out of printing paper, or the paper is jammed. The fax will print out automatically when the problem is fixed.
FUNCTION MODE	F has been pressed.
INK NEAR EMPTY	The cartridge is nearly empty (approximately one eighth of the ink remains).

LINE ERROR	Transmission or reception was not successful. Press
	to clear the message and then try again. If the error persists, see <i>Line error</i> on page 82.
LOW INK	The cartridge is low on ink (approximately one quarter of the ink remains).
MEMORY IS FULL	If faxes have been received to memory because printing is not possible (an additional message will indicate the problem), resolve the problem so that printing can continue (see <i>Substitute Reception to Memory</i> on page 57). If you are attempting to transmit from memory, see <i>If the memory becomes full</i> on page 50. If you are copying, see <i>If MEMORY IS FULL appears</i> on page 59.
MEMORY PRINTING	The machine is preparing to or printing out a document from memory.
NO # STORED	This appears if you attempt to search for an auto-dial number when none have been stored.
OFF HOOK	This appears if you forgot to replace the handset after using it to dial and send a fax. Replace the handset or press (STOP) to clear the message.
ON HOOK DIAL	has been pressed and the fax machine is waiting for you to dial.
OUT OF INK	The cartridge is out of ink and must be replaced. Faxes will be received to memory.
PAPER JAMMED	The printing paper is jammed. See page 90.
PRINTER ERROR	A printer error has occurred. Open the printer compartment cover, make sure the print cartridge is installed correctly, and then close the cover. Press

Messages and Signals

PRINTER ERROR/ CHECK PAPER	A paper jam may have occurred. Follow the procedure on page 90 to clear the jam.
READY TO SEND	A document has been loaded and the fax machine is waiting for you to begin faxing or copying.
RECALLING	This appears if you attempt to send a fax by automatic dialing and the line is busy or the receiving fax machine does not answer. Your fax machine will automatically reattempt the call. (See <i>Automatic redialing</i> on page 46.)
TOTAL PAGE(S) 01	Number of pages transmitted, received, or copied.

Audible signals

Continuous tone	3 seconds	Indicates the end of transmission, reception, or copying.
Intermittent tone (3 beeps)	5 seconds (1 second on, 1 second off)	Indicates incomplete transmission, reception, or copying.
Rapid intermittent tone	35 seconds (0.7 seconds on, 0.3 seconds off)	Indicates that the handset is off hook.

Clearing Paper Jams

Clearing a jammed document

If the original document doesn't feed properly during transmission or copying,

or DOCUMENT JAMMED appears in the display, first try pressing the document doesn't feed out, remove it as explained below.

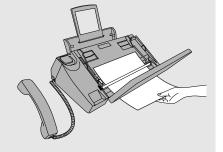
Important:

Do not try to remove a jammed document without releasing it as explained below. This may damage the feeder mechanism.

1 Open the operation panel.



- **2** Gently remove the document.
 - Be careful not to tear the document.



3 Close the operation panel, pressing down firmly to make sure it clicks into place.

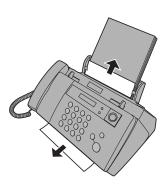


Clearing jammed printing paper

Gently pull the jammed paper out of the machine, taking care not to tear it.

After removing the jammed paper, press (stop) to clear the error message (PAPER JAMMED) from the display.

♦ Normal operation cannot be resumed until you press (STOP) to clear the error message.



Ordering Parts

To order parts, contact the parts distribution center located nearest you. When ordering a part, use the part order number shown below.

Operation manual TINSE4427XHTZ
Setup Guide TCADH3685XHZZ
Handset cord QCNWG209BXHGR
Telephone line cord QCNWG370BXHZZ
Handset DUNTK245DXHGY
Paper tray LPLTP3318XHZZ
Paper tray extension CPLTP3222XHR3

Part distribution centers

Tritronics, Inc.

1306 Continental Drive
Abingdon, MD 21009

Tel: 1-800-638-3328
Fax: 1-800-888-FAXD

Tritronics, Inc. Tel:1-800-365-8030 1015 NW 52nd Street Fax: 1-800-999-FAXD Ft. Lauderdale, FL 33309

Fox International, Ltd. Tel: 1-800-321-6993 23600 Aurora Road Fax: 1-800-445-7991 Bedford Heights, OH 44146

Andrews Electronics Tel: 1-800-274-4666 25158 Avenue Stanford Fax: 1-805-295-5126 Santa Clarita, CA 91355

Sharp Accessories and Tel: 1-800-642-2122 Supply Center 2130 Townline Road Peoria, IL 61615

FCC Regulatory Information

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the ACTA. On the rear of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details. This equipment connects to the telephone network through a standard USOC RJ-11C network interface jack.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If trouble is experienced with this equipment, or for repair or warranty information, please contact Sharp's Customer Assistance Center. The number is 1-877-794-8675. If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

This equipment may not be used on coin service provided by the telephone company. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment ID does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

This equipment is hearing-aid compatible.

When programming and/or making test calls to emergency numbers:

- ♦ Remain on the line and briefly explain to the dispatcher the reason for the call.
- ♦ Perform such activities in the off-peak hours, such as early morning or late evening.

SHARP

Revised date:

Issued date: Sep.19.2002

MATERIAL SAFETY DATA SHEET (1/3)

MSDS No. B-1028

Section 1. Product Identification

Product Code: Ink-Cartridge (Mono) UX-C70B
Section 2. Supplier's Name and Address

Sharp Corporation

22-22 Nagaike-cho, Abeno-ku, Osaka, Japan

Local suppliers are listed below. Please contact the nearest supplier for additional information.

(Country)	(Name and Telephone Number)
U.S.A.	Sharp Electronics Corporation Telephone number for information: 1-800-237-4277 Emergency telephone number: 1-800-255-3924
Canada	Sharp Electronics of Canada Ltd. Telephone number for information: 905-890-2100 Emergency telephone number: 1-800-424-9300

Section 3. Composition / Information for Ingredients

Ingredients	Cas No.	Proportion (% by Weight)	OSHA PEL	ACGIH TLV
Carbon Black	1333-86-4	1-6	3.5 mg/m ³ (1)	3.5 mg/m ³ (1)
Acrylic Terpolymer	(2)	0.1-2	(3)	(3)
Water Soluble Organic Solvents	(2)	10-20	(3)	(3)
Hydroxylated Alkane	(2)(4)	1-10	(3)	(3)
Acrylic Resin	(2)	0.1-5	(3)	(3)
Water	7732-18-5	>55	(3)	(3)

Notes:

- (1) Total dust (measured carbon black)
- (2) Trade secret of patented molecule.
- (3) Specific workplace exposure limits have not been established.
- (4) New Jersey Trade Secret Registration Number (NJTSRN) 80100451-5004

Section 4. Hazardous Identification

The following information is based on testing of the ink and on the characteristics of component chemicals: **Primary Routes of Entry:** Ink stains on skin or mucus membranes (mouth, eyes & nose) may cause discomfort.

Medical Conditions

Aggravated by Exposure: None known at intended levels of use.

POTENTIAL HEALTH EFFECTS:

Inhalation: Short Term Exposure -- If ink mist is inhaled, respiratory tract irritation may occur.

Long Term Exposure -- No adverse chronic effects expected.

Skin Contact: Short Term Exposure -- Ink may be slightly irritating to the skin.

Long Term Exposure -- No adverse chronic effects expected. Not a dermal sensitizer.

Eye Contact: Short Term Exposure -- Not an eye irritant.

Long Term Exposure -- No adverse chronic effects expected.

Ingestion: Short Term Exposure -- Low oral toxicity.

Long Term Exposure -- No adverse chronic effects known or expected, but based on component characteristics, gastrointestinal effects, liver and kidney toxicity, and CNS effects are possible if large quantities of ink are repeatedly ingested.

SHARP

MATERIAL SAFETY DATA SHEET (2/3)

MSDS No. B-1028

Section 5. First Aid Measures

Inhalation: Remove to fresh air. Seek medical attention if breathing becomes difficult.

Ingestion: Immediately rinse mouth out with plenty of water. If within 30 minutes after ingestion, give

victim a small glass of water or milk (NÉVER give anything by mouth to an unconscious person). Contact physician or poison center. Do not induce vomiting unless instructed to

do so by a physician or poison center.

Skin Contact: Remove contaminated clothing. Flush affected area with water. Seek medical attention

if irritation develops and persists.

Eye Contact: Flush immediately with plenty of water. Remove contact lenses and continue flushing for at least

15 minutes. Seek medical attention if irritation develops and persists.

Section 6. Fire Fighting Measures

Flash Point: Not applicable Flammability Limits(%): Not applicable

Extinguishing Media: Water, foam, carbon, dioxide or dry chemical.

Fire fighting: Fire may produce small amounts of hazardous decomposition products such as

carbon dioxide, carbon monoxide, and unidentified organics. NIOSH approved self-contained breathing apparatus may be required if a large volume of ink is

involved.

Fire and Explosion Hazard: No unusual fire or explosion hazards are known for this product. Hazardous Combustion Products: Oxides of carbon, organic acids, low molecular weight organics.

Section 7. Accidental Release Measures

Occupational Spill: Absorb small ink spills with cloth or paper towels or other suitable material.

Place in a container for disposal. For large spills, dike around spill with absorbent

material.

Transfer contaminated diking material to separate, suitable containers for recovery

or disposal.

Ventilate area and wash spill site after material pickup is complete. Unless specifically permitted, keep waste out of sewers, watershed and waterways.

Section 8. Handling and Storage

STORE IN COOL, DRY PLACE

Section 9. Exposure Control/Personal Protection

Ventilation: Mechanical room ventilation

Eye Protection:
Protective Clothing:
Gloves:

None needed for intended use in printer.
None needed for intended use in printer.
None needed for intended use in printer.

Section 10. Physical Chemical Characteristics

Description: Black liquid with faint odor. **Freezing Point:** Approx. -12 to -150 °C

 Pressurized:
 No
 pH:
 7.0-8.5

 Water Solubility:
 Fully Miscible
 Percent Volatile:
 Approx. 18.7

Evaporation Rate Specific Gravity: Approx. 1.0 mg/l (Butylacetate=1): Approx. 3.5 Vapor Density (Air=1): Approx. 1.6

Section 11. Stability and Reactivity

Stability: None known. Incompatibilities: None known.

Thermal decomposition products: Oxides of carbon, acid gases, low molecular weight organics.

Hazardous polymerization: This product will not polymerize.

SHARP

Revised date:

Issued date: Sep.19.2002

MATERIAL SAFETY DATA SHEET (3/3)

MSDS No. B-1028

Section 12. Toxicological Information

Acute Toxicity: Chronic Toxicity:

Not expected to be acutely toxic; LD50 (oral, rat) expected to be >2000 mg/kg. Not expected to be chronically toxic based on component information, volume,

concentration, and intended use.

Pure carbon black, a minor component of this ink, has been listed by LARC as group 2B

(possible carcinogen).

This classification is based on rat "lung particulate overload" studies performed with

airborne particulate carbon black. Ink is not listed by LARC, NTP, or OSHA. OSHA Regulated(USA): Not listed

Carcinogenicity:

In 1996 the LARC reevaluated carbon black as a Group 2B carcinogen (possible human carcinogen). This evaluation is given to Carbon Black for which there is inadequate human evidence, but sufficient animal evidence. The latter is based upon the development of lung tumors in rats receiving chronic inhalation exposures to free carbon black at levels that induce particle overload of the lung.

Studies performed in animal models other than rats have not demonstrated an

association between carbon black and lung tumors.

Section 13. Ecological Information

No data available.

Section 14. Disposal Consideration

This product is not a listed or hazardous waste in accordance with Federal Regulation 40 CFR Part 261. If discarded, this product would not be a hazardous waste either by listing or by characteristic. However, it is the responsibility of the product user to determine at the time of disposal whether a material has been contaminated and should be classified as a hazardous waste.

In accordance with RCRA 40 CFR Section 264.314 and 265.314, the placement of any liquid in landfills is

Disposal is subject to local, state and federal regulations.

Section 15. Transport Information

DOT PROPER SHIPPING NAME: Not regulated as hazardous material.

Section 16. Regulatory Information

All ingredients are registered under the Toxic Substances Control Act (TSCA) or underpolymer exemption. All ingredients are exempt, registered or considered registered (polymers) under the European Inventory of Existing Commercial Chemical Substances(EINECS/ELINCS).

Preparation not classified as dangerous (EU Directive 67/548/EEC;1999/45/EC).

All ingredients are listed on or are considered polymers under the Canadian Domestic Substances List (DSL) or Non Domestic Substances List (NDSL).

Note of the product ingredients are listed as Emergency Planning and Community Right-to-Know Act (EPCRA)-Section 302: Extremely Hazardous Substances (EHS).

None of the product components are present above the minimum quantities of listed chemicals in EPCRA Section 313 Supplier Notification.

This product contains no known materials at levels which the State California has found to cause cancer, birth defects or other reproductive harm - California Proposition 65.

Section 17. Other Information

Restrictions: This information relates only to the specific material designated as supplied by the manufacturer. This information is supplied to us by the manufacturer and Sharp offers no warranties as to its accuracy and accepts no responsibilities for any typographical errors which may appear on these sheets. It is the responsibility of the user to determine the suitability of this product for each particular use.

Literature Reference:

LARC(1996): LARC monographs on the Evaluation of the Carcinogenic Risk of Chemicals to Humans, Vol.65, Printing Process and Printing Inks, Carbon Black and Some Nitro Compounds, Lyon, pp.149-261 H.Muhle, B.Bellmann, O.Creutzenberg, C.Dasenbrock, H.Ernst, R.Kilpper, J.C.MacKenzie, P.Morrow, U.Mohr, S.Takenaka, and R.Mermelstein(1991) Pulmonary Response to Toner upon Chronic Inhalation Exposure in

Fundamental and Applied Toxicology 17, pp.280-299

Quick Reference Guide

Sending Faxes

Place your document (up to 10 pages) face down in the document feeder.



Normal Dialing

- 1. Lift the handset or press
- SPEAKER
- 2. Dial the fax number.
- 3. Wait for the reception tone (if a person answers, ask them to press their Start key).
- 4. Press START/ MEMORY

Automatic Dialing

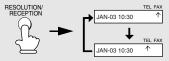
- 1. Press or zel until the desired destination appears in the display.
- 2. Press START/MEMORY

Direct Keypad Dialing

- 1. Dial the fax number.
- 2. Press (START/MEMORY)

Receiving Faxes

Press outrion until the arrow in the display points to the desired reception mode.



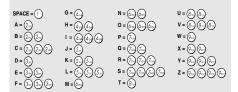
FAX mode: The fax machine automatically answers and receives faxes.

TEL mode: Answer all calls (even faxes) by picking up the handset. To begin fax

reception, press (MEMORY)

Storing Auto Dial Numbers

- 1. Press once and twice.
- 2. Enter the fax number.
- 3. Press START/MEMORY.
- 4. Enter a name by pressing number keys. (To enter two letters in succession that require the same key, press after entering the first letter.)



5. Press (START/MEMORY) and then (STOP)

Guía de referencia rápida

Transmisión de documentos

Coloque el documento (hasta 10 páginas) mirando hacia abajo en el alimentador.



Marcación normal

1. Levante el auricular o pulse



- 2. Marque el número de fax.
- 3. Espere a escuchar el tono de recepción (si alguien contesta al teléfono, pídale que pulse la tecla Inicio).



Marcación automática

- 2. Pulse (START/MEMORY)

Marcación directa por teclado

- 1. Marque el número de fax.
- 2. Pulse (START/MEMORY)

Recepción de documentos

Pulse Caption hasta que la flecha de la pantalla señale el modo de recepción deseado.



Modo FAX: El aparato de fax contestará y recibirá documentos automáticamente.

Modo TEL: Contesta todas las llamadas (incluso las de fax) levantando el auricular. Para que comience la recepción del

documento, pulse



- 1. Pulse una vez y dos veces
- 2. Introduzca el número de fax.
- 3. Pulse START/MEMORY
- Introduzca un nombre pulsando las teclas numéricas. (Para introducir dos letras sucesivas que requieran la misma

tecla, pulse (p) después de introducir la primera letra).



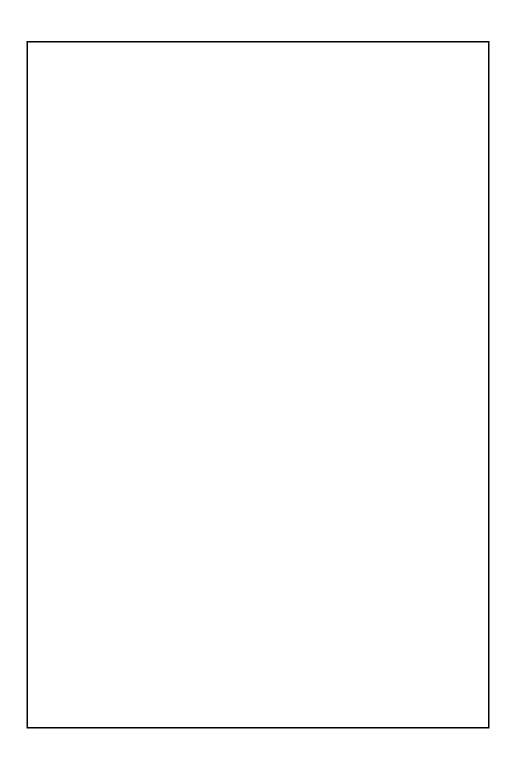
5. Pulse (MEMORY) y, a continuación, (STOP).

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LIMITED WARRANTY

SHARP ELECTRONICS CORPORATION warrants to the first end user purchaser that this Sharp brand product (the "Product"), when shipped in its original container, will be free from defective workmanship and materials, and agrees that it will, at its option, either repair the defect or replace the defective Product or part thereof with a new or remanufactured equivalent at no charge to the purchaser for parts or labor for the period(s) set forth below.

This warranty does not apply to any appearance items of the Product nor to the additional excluded item(s) set forth below nor to any product the exterior of which has been damaged or defaced. which has been subjected to misuse, abnormal service or handling, or which has been altered or modified in design or construction.

In order to enforce the rights under this limited warranty, the purchaser should follow the steps set forth below and provided proof of purchase to the servicer.

To the extent permitted by applicable state law, the warranties set forth herein are in lieu of, and exclusive of, all other warranties, express or implied. Specifically, ALL OTHER WARRANTIES OTHER THAN THOSE SET FORTH ABOVE ARE EXCLUDED. ALL EXPRESS AND IMPLIED WARRANTIES INCLUDING THE WARRANTIES OF MERCHANTABILITY, FITNESS FOR USE, AND FITNESS FOR A PARTICULAR PURPOSE ARE SPECIFICALLY EXCLUDED. If, under applicable state law, implied warranties may not validly be disclaimed or excluded, the duration of such implied warranties is limited to the period(s) from the date of purchase set forth below.

Neither the sales personnel of the seller nor any other person is authorized to make any warranties other than those described above, or to extend the duration of any warranties beyond the time period described above on behalf of Sharp.

The warranties described herein shall be the sole and exclusive warranties granted by Sharp and shall be the sole and exclusive remedy available to the purchaser. Correction of defects, in the manner and for the period of time described herein, shall constitute complete fulfillment of all liabilities and responsibilities of Sharp to the purchaser with respect to the Product, and shall constitute full satisfaction of all claims, whether based on contact, negligence, strict liability or otherwise. In no event shall Sharp be liable, or in any way responsible, for any damages or defects in the Product which were caused by repairs or attempted repairs performed by anyone other than an authorized servicer. Nor shall Sharp be liable or in any way responsible for any incidental or consequential economic or property damage. Some states do not allow limits on warranties or on remedies for breach in certain transactions; in such state the limits herein may not apply.

Personal Facsimile

Warranty Period for this Product: Additional items excluded from warranty coverage:

Any consumable items such as paper supplied with the Where to obtain service: At a Sharp Authorized Servicer located in the United States.

To find out the location of the nearest Sharp Authorized Servicer, call Sharp toll free at 1-800-BE-SHARP.

Ninety (90) days parts and labor from date of purchase.

What to do to obtain service: Ship (prepaid) or carry in your Product to a Sharp Authorized Servicer. Be sure to have proof of purchase available. If you ship or mail the

Product, be sure it is packaged carefully.

For product information or customer assistance, please visit http://www.sharpusa.com on the World Wide Web or call 1-800-BE SHARP.

SHARP ELECTRONICS CORPORATION

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Mahwah, New Jersey 07430-1163



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FOR YOUR RECORDS Please record the model number and serial number below, for easy reference, in case of loss or theft. These numbers are located on the rear side of the unit. Space is also provided for other relevant information. Model Number Serial Number Date of Purchase Place of Purchase

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